



Uttara Bank Limited

- You need to enter your Internet Banking User id and password each time you access your internet banking account. Since your access is protected by this password it is very important that you protect your password, by making it known ONLY to you.
- The system prompts you to change the password on first time login. We recommend that you change the login password.
- Your password should be at least 6 digits long. Passwords are case sensitive.
Password must be:
 1. Minimum 6 characters or more
 2. Combination of followings:
 - Alphabets with lower case and upper case characters
 - Numerals (i.e. 0, 1, 2, 3, 4, 5, 6, 7, 8, 9)
 - Special characters (i.e. !, @, \$, % etc.excluding #) Example: Abc@123
- Do not use your date of birth, telephone number, address, your name or the name of a friend or relative in your password.
- Your internet banking account will be locked in case you enter wrong user id and/or password 3 times.
- Change your password regularly. System will force you to change the password after 30 days.
- User should make sure that no one is physically watching his/her passwords when he/she is Logging in.
- Never leave your computer unattended while you are logged in to Internet Banking service
- Always logoff from Internet Banking upon completion of your session. Use the Logout button for closing the session. It is preferable not to shut the window to log off.
- Disable the option on browsers for storing user names and passwords.